

Vahid hemati

CRM Manager

A CRM (Customer Relationship Manager) is someone who knows their customer's needs, wishes and dreams. ... The customer relationship manager will follow up on every issue and ensure complete satisfaction and maximum utilization of the product or services sold to customers.



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SKILLS

Team Manager

Communicate

Analyzer

Creative

Team Work

Teacher

WORK EXPERIENCE

- **Webmaster and advertising**

Update information, service fee and design advertising on website

- **Project Manager**

Plan, budget, oversee and document all aspects of the specific project

- **CRM manager (and call center supervisor)**

Manage Customer Relationship and call center team

EDUCATION

Psychology

Azad University of Roodehen

ICDL1-2, Photoshop, Microsoft win & office

Farhikhtegan Academy

ORGANIZATION

- **Persian Cargo Shipping Company**
- **Gam Electronics Company (present)**

LANGUAGE

Persian

Native Proficiency

English

Limited Working Proficiency